



**Ongava Game Reserve (Pty) Ltd**

VAT Number - 0520823-01-5

**RESERVATIONS OFFICE**

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ONGAVA

**Recommended Selling Rates 11 Jan 2017 - 10 Jan 2018**

Namibia Dollars		December - June			
	Basis	Configuration	Including VAT & Levies	Excl VAT & Levies	Levies (NTB Bed Levy + 1 % Environment - ORC)
<b>Andersons Camp</b> (VALID TO 31 DECEMBER 2017)	DBB	Per Person Sharing	2 373	2 028	41
	DBB	Per Single Room	2 966	2 535	51
	FI	Per Person Sharing	4 636	3 962	79
	FI	Per Single Room	5 795	4 953	99
<b>Ongava Lodge</b>	DBB	Per Person Sharing	3 816	3 262	65
	DBB	Per Single Room	4 771	4 077	82
	FI	Per Person Sharing	6 668	5 700	114
	FI	Per Single Room	8 336	7 124	142
<b>Ongava Tented Camp</b>	FI	Per Person Sharing	6 668	5 700	114
	FI	Per Single Room	8 336	7 124	142
<b>Little Ongava</b>	FI	Per Person Sharing	12 014	10 269	205
	FI	Per Single Room	15 018	12 836	257

Namibia Dollars	Basis	Configuration	July - November		
			Including VAT & Levies	Excl VAT & Levies	Levies (NTB Bed Levy + 1 % Environment - ORC)
Andersons Camp	DBB	Per Person Sharing	3 164	2 704	54
	DBB	Per Single Room	3 955	3 380	68
	FI	Per Person Sharing	6 181	5 283	106
	FI	Per Single Room	7 726	6 604	132
Ongava Lodge	DBB	Per Person Sharing	5 089	4 349	87
	DBB	Per Single Room	6 361	5 437	109
	FI	Per Person Sharing	8 891	7 599	152
	FI	Per Single Room	11 114	9 499	190
Ongava Tented Camp	FI	Per Person Sharing	8 891	7 599	152
	FI	Per Single Room	11 114	9 499	190
Little Ongava	FI	Per Person Sharing	16 019	13 692	274
	FI	Per Single Room	20 024	17 115	342

### ADDITIONAL RATE INFORMATION

FI rate includes accommodation, all meals, twice daily scheduled camp activities, park fees, laundry at camps which are able to provide this service, Namibian VAT & Tourism Levy, and local drinks - excludes premium imported brands and champagne.

Andersson's Camp activities are to the Etosha National Park, and not on the Ongava Game Reserve.

DBB rate includes only accommodation, dinner, bed and breakfast, Namibian VAT & Tourism Levy - all other extras to be settled direct.

Note that there is no DBB option available at Little Ongava or Ongava Tented Camp.

Access to / from the camps is excluded from the above nightly rates. Please contact your Travel Agent for further details

Government Tourism Levy: A compulsory Government Tourism Levy of 1% of the Fully Inclusive Rate, net of Commission and before VAT, is included as above.

Environment Levy: An Environment Levy of 1% of the Rate, net of Commission and before VAT, is included as above.

## RATES FOR CHILDREN ON SAFARI

ONGAVA GAME RESERVE CHILD POLICY				
			Off-Peak Season Rate	Peak Season Rate
Age	Category	Rules	December – June	July – November
0-2 years	Infant	Discounted child rates only apply to children sharing with adults - in family rooms or standard twin rooms in camps that have a family room. Must be at camps that accept children of all ages, OR if sole use of camp is booked at Ongava Lodge, Ongava Tented Camp and Little Ongava. No private vehicle nor sole use is required at Andersson's Camp.	Free of Charge	Free of Charge
3-16 years	Child	Discounted child rates only apply to children sharing with adults - in family rooms or standard twin rooms in camps that have a family room. <b>3- 5 years:</b> must be at camps that accept children of all ages, OR if sole use of camp is booked at Ongava Lodge, Ongava Tented Camp. <b>6 - 12 years:</b> Private Vehicle must be booked at Ongava Lodge, Ongava Tented Camp and Little Ongava. No private vehicle nor sole use is required at Andersson's Camp. <b>13 - 16 years:</b> No private vehicle needed at any camp.	65 % off adult RSP (Rack) Rate	35 % off adult rate RSP (Rack) Rate
17 years & older	Adult	Any room type	Full adult rate	Full adult rate

## Notes

1. 01 November to 10 January, 65% discount extended at Andersson's Camp.
2. The discounted child rate is only applicable to bookings in family rooms or standard twin rooms in camps that have a family room (should the family room not be available for your particular booking).
3. Children under the age of 17 years are required to share accommodation with at least one adult at all times.
4. Child rates apply only when children aged 16 years or under are sharing with full paying adult/s and must be calculated accordingly i.e. 2 adults and 2 children in a family, charge 2 x adult sharing rate plus 2 x the applicable child rate.
5. In addition, at Ongava Tented Camp, Ongava Lodge and Little Ongava, parties with children 12 years and younger are required to book and pay for private activities unless the camp is booked and paid for on exclusive use. A family booking will depend on availability of the private vehicle/activities at the selected camp for the period requested. Unlike a confirmed Private Vehicle reservation, a Party configuration is not a default guarantee for exclusive use.
6. The minimum age for walking activities is 13 years. The minimum age requirement for rhino tracking on Ongava Game Reserve is 16 years in Namibia (due to Save The Rhino Trust regulations, rhino tracking by foot will be on a shared basis in a group). Child participation in activities will vary depending on the camp and the activity. The same age Restrictions as for Walks apply to the Photographic Hides (excludes Andersson's Camp).
7. Triple share accommodation is on a request basis and only allowed for children 16 years and under sharing with adults - not for three adults sharing. Guests must accept that there is usually an impact on space and comfort in the case of triple share accommodation. Please contact Ongava Game Reserve for further information.
8. For children travelling please advise the ages at the time of travel date, therefore please provide a scan of passport / identity card or birth certificate or similar that contains name and date of birth.

MISCELLANEOUS COSTS

<b>RATE</b>	<b>2017</b>
Lunch Pack	210
Lunch at Andersson's Camp	240
Lunch at Ongava Lodge	260
Scheduled Etosha Game Drives AM @ Andersson's Camp	1100
Scheduled Etosha Game Drives PM @ Andersson's Camp	750
Scheduled Nature Walk @ Andersson's Camp	200
Night Drives @ Andersson's Camp	600
Scheduled Game Drives AM @ Ongava Lodge	1300
Scheduled Game Drives PM @ Ongava Lodge	750
Scheduled Nature Walk @ Ongava Lodge	200
Scheduled Night Drives @ Ongava Lodge	600
Sole Use Guide & Vehicle	5100

## RATES FOR GUIDES AND PILOTS

Rates for guides and pilots		
CAMPS	LOW SEASON	HIGH SEASON
	December - June	July - November
Andersson's Camp	713	743
Ongava Lodge, Ongava Tended camp & Little Ongava	750	855

### Notes

1. The private activity service includes all the standard activities in that camp, be it guided walks or game drives. Only applicable to FI basis, not on DBB basis. Unlike a confirmed Private Vehicle reservation, a Party configuration is not a default guarantee for exclusive use.
2. The private activity service commences with the afternoon activity on the day of arrival and ends with the morning activity on the day of departure.
3. \* Little Ongava does not have its' own private vehicle. Private activities at Little Ongava are on request and subject to the availability of the other private vehicles on the Reserve.
4. The pilot / guide rate includes accommodation, all meals, park fees, laundry and all local drinks\* - excludes premium imported brands and champagne. \*Guides / Pilots / Hosts drinks are only included when they are working i.e. physically hosting their Guests. Any other consumption is for private use / own account, irrespective of number and types of drinks. Must be settled directly in camp before departure.
5. In some cases, the pilot / guide rate **does not guarantee the occupant automatic participation in guest activities**. In addition, the nightly rates for pilot / guide accommodation are priced per person per bed and not per room.
6. Note that the pilot / guide accommodation available at most of our camps is not of the same standard as guest rooms and usually comprises of twin rooms which may be on a shared basis with other pilot / guides. For guaranteed single room use, double guide room rate applies.
7. Andersson's Camp bookings on DBB: Additional activities can only be booked in camp; no pre-bookings are accepted.

## INSURANCE

At Ongava Game Reserve it is a condition of travel that guests have travel insurance. Should they not have insurance cover, they will be personally responsible for any costs incurred as a result of a medical emergency or evacuation, as well as any other insurance claim situation such as loss of luggage.

## TERMS AND CONDITIONS

Acceptance of the rates constitutes acceptance of these Terms and Conditions.

## PAYMENT

All individual bookings are provisional until the requested 25% deposit is received. Payment on confirmed bookings will be taken on credit card details entered during the booking process, within 48 hours of making the reservation. Outstanding balances will be debited from the same credit card at 45-60 days prior to check-in. You will be required to present your card on check-in, for verification of filed credentials.

A maximum of 4 rooms may be booked by any one person for the same dates. Bookings of more than 4 rooms constitute a group reservation. Group rates are strictly subject to availability with separate Terms & Conditions. Please contact [reservations@ongava.com](mailto:reservations@ongava.com) for further information.

Payment is to be made into the following bank account, and a copy of the deposit slip is to be emailed to [accounts@ongava.com](mailto:accounts@ongava.com) as confirmation of payment.

#### BANK DETAILS

Ongava Game Reserve (Pty) Ltd  
Nedbank, Windhoek, Namibia  
Current Account  
Account Number: 11000082599  
Branch Code: 461617  
Swift Code: NEDSNANX

#### CANCELLATION FEE STRUCTURE

Any Reservations cancelled within 30 days of arrival will be subject to the following conditions:

Less than 4 weeks notice . . . . . 25% of daily RATE  
Less than 3 weeks notice . . . . . 50% of daily RATE  
Less than 2 weeks notice . . . . . 75% of daily RATE  
Less than 1 week notice . . . . . 80% of daily RATE  
No show . . . . . 100%

Ongava shall also have the right, not more than 60 days prior to arrival and in circumstances where Ongava is in a position to accept another confirmed reservation, to request confirmation of the reservation, within 48 hours of receipt of advice from Ongava either: confirm the reservation in writing, or cancel the reservation.

All cancellations are to reach us by email address [reservations@ongava.com](mailto:reservations@ongava.com) No verbal cancellations of reservations are accepted. Cancellation fees are applicable to the entire length of stay and value of the booking.

#### CHECK IN / OUT POLICY

Check-in time is from 14h00, and check out time is 10h00. These times can be flexible with prior arrangement.



Please feel free to contact us at any time for further details.

## CAMP DESCRIPTIONS

### Andersson's Camp

This camp can accommodate 40 guests plus 6 guide/pilot/tour leaders sharing.

20 x units in total comprising:

- 16 x twin-bedded Meru-style safari tents each with two single beds
- 4 x double-bedded Meru-style safari tents
- The Family Units – On request, two sets (total four UNITS) of the twin-bedded tents, each with their own bathroom and entrance, can be connected by a raised wooden walkway (approx. 20 metres long) to make “Family Units.”
- A total of 5 mattress converters are available that transform twin beds into double-size beds. To be arranged prior to arrival.
- Plus guide/pilot/tour leader accommodation comprising: 3 x twin-bedded tents each with two three quarter beds and shared en-suite facilities (not of the same standard as a guest tent).

### Unit Description

- Meru-style safari tents with a covered veranda on a raised deck with double door entry to allow for an uninterrupted view of the bush and gravel walkways on the ground.
  - Each tent has a natural stone en-suite bathroom with flush toilet, basin and open air shower, mosquito net and luggage rack.
  - Each tent has a small safe (keys remain with guests) supplied for valuables.
  - During winter, hot water bottles and extra blankets are provided.
  - No air-conditioning, however, a pedestal fan is provided in all the rooms. Liquid soap, body wash, shampoo & conditioner, body lotion, room spray, insect repellents, washing powder, tissues dispensers, umbrella and laundry bag are supplied in each tent.
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### Ongava Lodge

This camp can accommodate 28 guests and 2 children plus 4 guide/pilot/tour leaders sharing, subject to concession numbers and / or concession availability.

18 x units in total comprising:

- 13 x twin-bedded chalets each with two three quarter beds.

- 1 x family units- each unit consists of 2 bedrooms, each with two three quarter beds, and their own bathroom and entrance, joined by a boardwalk
- A total of 2 mattress converters are available that transforms twin beds into king-size beds. To be arranged prior to arrival.
- There are 2 extra beds available for children/triples

#### **Unit Description**

- Rock chalets under thatch, with paved walkways on the ground; Rooms 13 and 14 have elevated walkways
  - Each chalet comprises of en-suite facilities with separate toilet, shower, double vanity basin and outside shower (except for the family unit) with a view, ceiling fan, electronic safe, tea & coffee making facilities and hairdryer
  - Air-conditioned
  - Private wooden viewing deck overlooking the reserve
  - During winter hot water bottles and extra blankets are provided
  - Bath robes, liquid soap, body wash, shampoo & conditioner, body lotion, room spray, insect repellents, washing powder, sewing kit, shower caps, cotton-tip swabs, cotton balls, tissues dispensers, umbrella and laundry bag are supplied in each chalet.
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#### **Ongava Tented Camp**

This camp can accommodate 16 guests and 02 children plus 04 guide/pilot/tour leaders sharing, subject to concession numbers and / or concession availability.

8 x tents in total comprising:

- 6 x twin-bedded canvas tents each with two three quarter beds
- 1 x double canvas tent with one queen-size bed
- 1 x family canvas unit with two three quarter beds in each bedroom (consists of 2 rooms at an angle to each other, with their own bathroom and entrance, linked by a short curved walkway)
- A total of 05 mattress converters (shared with Andersson's Camp are available that transforms the twin beds into king-size beds. To be arranged prior to arrival.
- Plus guide/pilot/tour leader accommodation comprising: 02 x twin-bedded rooms each with two three quarter beds and shared en-suite facilities (not of the same standard as a guest room)

#### **Unit Description**

- Canvas tented rooms on a raised deck, double doors and gravel walkways on the ground
  - Each room comprises of open plan en-suite facilities with flush toilet, vanity basin, indoor and outdoor shower, mosquito net, writing desk and chair, easy chair, luggage rack, tea & coffee making facilities and an electronic safe
  - No air-conditioning, however, a ceiling fan is provided in all the rooms
  - During winter hot water bottles and extra blankets are provided
  - Bath robes, liquid soap, body wash, shampoo & conditioner, body lotion, room spray, insect repellents, washing powder, sewing kit, shower caps, cotton-tip swabs, cotton balls, tissues dispensers, umbrella and laundry bag are supplied in each tent.
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#### **Little Ongava**

This camp can accommodate 6 guests, subject to concession numbers and / or concession availability.

3 x units in total comprising:

- 3 x luxury suites each with one king-size bed (two suites have 2 x three quarter beds that can be converted into king-size beds and the third suite has a king-size bed)

#### **Unit Description**

- Rock, wood and glass luxury suites under thatch, with elevated wooden walkways
  - Each suite comprises of en-suite facilities with separate toilet, indoor and outdoor shower, double vanity basin and a bath with a view, mosquito net, tea & coffee making facilities, hairdryer, mini-bar fridge, electronic safe, private sala and sitting room with own viewing deck
  - Air-conditioned bedroom
  - Plunge pool
  - During winter hot water bottles and extra blankets are provided
  - In-room dining can be arranged
  - During winter hot water bottles and extra blankets are provided
  - Bath robes, liquid soap, body wash, shampoo & conditioner, body lotion, room spray, insect repellents, washing powder, sewing kit, shower caps, cotton-tip swabs, cotton balls, tissues dispensers, umbrella and laundry bag are supplied in each chalet.
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