



Ongava Game Reserve (Pty) Ltd

VAT Number - 0520823-01-5

RESERVATIONS OFFICE

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2018 Rack Rates valid 11 Jan 2018 - 10 Jan 2019

Namibia Dollars		DECEMBER - JUNE				
	Basis	Configuration	Including VAT & Levies	Excl VAT & Levies	Levies (NTB Bed Levy + 1 % Environment - ORC)	VAT 15%
Ongava Lodge & Andersson's at Ongava (01 July 2018). Ongava Tented Camp (FI only).	DBB	Per Person Sharing	4 198	3 588	72	538
	DBB	Per Single Room	5 248	4 486	90	673
	FI	Per Person Sharing	7 335	6 269	125	940
	FI	Per Single Room	9 170	7 837	157	1 176
Little Ongava	FI	Per Person Sharing	13 215	11 295	226	1 694
	FI	Per Single Room	16 520	14 119	282	2 118

Namibia Dollars		JULY - NOVEMBER				
	Basis	Configuration	Including VAT & Levies	Excl VAT & Levies	Levies (NTB Bed Levy + 1 % Environment - ORC)	VAT 15%
Ongava Lodge & Andersson's at Ongava (01 July 2018). Ongava Tented Camp (FI only).	DBB	Per Person Sharing	5 598	4 785	96	718
	DBB	Per Single Room	6 997	5 980	120	897
	FI	Per Person Sharing	9 780	8 359	167	1 254
	FI	Per Single Room	12 225	10 449	209	1 567
Little Ongava	FI	Per Person Sharing	17 621	15 061	301	2 259
	FI	Per Single Room	22 026	18 826	377	2 824

ADDITIONAL RATE INFORMATION

1. FI rate includes accommodation, all meals, twice daily scheduled camp activities, park fees, laundry, Namibian VAT, Tourism and Environmental Levy, and local drinks – excludes premium imported brands and champagne.
2. DBB rate includes only accommodation, dinner, bed and breakfast, Namibian VAT, Tourism and Environmental Levy - all other extras to be settled direct.
Note that there is no DBB option available at Little Ongava or Ongava Tented Camp. Ongava does not accept Fly-In reservations on DBB, only on FI.
3. Access to / from the camps is excluded from the above nightly rates. Please contact your Travel Agent for further details
4. Government Tourism Levy: A compulsory Government Tourism Levy of 1% of the Fully Inclusive Rate, net of Commission and before VAT, is included as above.
5. Environment Levy: An Environment Levy of 1% of the Rate, net of Commission and before VAT, is included as above.
6. Andersson's at Ongava opening date: 01 July 2018

Child Rates: valid 11 Jan 2018 - 10 Jan 2019

Namibia Dollars		DECEMBER - JUNE			
	Basis	Child rate	Including VAT & Levies	Rules	Ages
Ongava Lodge & Andersson's at Ongava	DBB	Per Child Sharing	1 469	Only applicable to children sharing with adults in family room or standard rooms. Private Vehicle compulsory for kids between 6 & 12 years old. See vehicle rate under miscellaneous.	Child 6 to 16 years
Ongava Lodge, Andersson's at Ongava & Ongava Tented Camp	FI	Per Child Sharing	2 567		
Little Ongava	FI	Per Child Sharing	4 625		

Namibia Dollars		JULY - NOVEMBER			
	Basis	Child rate	Including VAT & Levies	Rules	Ages
Ongava Lodge & Andersson's at Ongava	DBB	Per Child Sharing	3 639	Only applicable to children sharing with adults in family room or standard rooms. Private Vehicle compulsory for kids between 6 & 12 years old. See vehicle rate under miscellaneous.	Child 6 to 16 years
Ongava Lodge, Andersson's at Ongava & Ongava Tented Camp	FI	Per Child Sharing	6 357		
Little Ongava	FI	Per Child Sharing	11 454		

CHILD NOTES		
Ongava Lodge, Ongava Tented Camp and Little Ongava.	Infant 0 to 5 years	Book and pay for sole use of camp
Andersson's at Ongava	Infant 0 to 5 years	Kids welcome, but private vehicle booking essential. See rates under miscellaneous.
Ongava Game Reserve	13 years & older	No private vehicle booking necessary.
	17 years & older	Adult rate
	All kids under 12 years	Private Vehicle booking compulsory.

Notes

- Children under the age of 17 years are required to share accommodation with at least one adult at all times.
- Child rates apply only when children aged 16 years or under are sharing with full paying adult/s and must be calculated accordingly i.e. 2 adults and 2 children in a family, charge 2 x adult sharing rate plus 2 x the applicable child rate.
- In addition, at Ongava Tented Camp, Ongava Lodge, Andersson's at Ongava and Little Ongava, parties with children 12 years and younger are required to book and pay for private activities unless the camp is booked and paid for on exclusive use. A family booking will depend on availability of the private vehicle/activities at the selected camp for the period requested.

4. Unlike a confirmed Private Vehicle reservation, a party configuration is not a default guarantee for exclusive use.
5. The minimum age for walking activities is 13 years. The minimum age requirement for rhino approaching and photographic hide on Ongava Game Reserve is 16 years.
6. Triple share accommodation is on a request basis and only allowed for children 16 years and under sharing with adults - not for three adults sharing. Guests must accept that there is usually an impact on space and comfort in the case of triple share accommodation. Please contact reservations for further information.
7. For children travelling please advise the ages at the time of travel date, therefore please provide a scan of passport / identity card or birth certificate or similar that contains name and date of birth.

PER BED Rates for guides and pilots		
CAMPS	LOW SEASON DECEMBER - JUNE	HIGH SEASON JULY - NOVEMBER
Ongava Lodge, Ongava Tented Camp, Andersson's at Ongava	825	940

Miscellaneous		NAD
Lunch Pack (excluding Little Ongava, included in FI rate)	per person	230
Lunch at Ongava Lodge & Andersson's at Ongava	per person	290
Scheduled Game Drives AM @ Ongava Lodge & Andersson's at Ongava	per person	1430
Scheduled Game Drives PM @ Ongava Lodge & Andersson's at Ongava	per person	825
Scheduled Nature Walk @ Ongava Lodge & Andersson's at Ongava	per person	300
Scheduled Night Drives @ Ongava Lodge & Andersson's at Ongava	per person	660
Sole Use Guide & Vehicle (cannot be combined with a DBB booking, only with FI)	per day	5610

Notes

1. Miscellaneous and Pilot/Guide rates are non-commissionable.
2. Private Vehicle:
 - a. The private activity service includes all the standard activities in that camp, be it guided walks or game drives.
 - b. Only applicable to FI basis, not on DBB basis.
 - c. The group size of a booking is not a default guarantee for exclusive use. If guests want to have a guaranteed private vehicle and guide, please book and charge accordingly.
 - d. The private activity service commences with the afternoon activity on the day of arrival and ends with the morning activity on the day of departure.
 - e. Little Ongava does not have its' own private vehicle. Private activities at Little Ongava are on request and subject to the availability of the other private vehicles on the Reserve.
 - f. Private vehicle only bookable for consecutive days of entire booking. Ongava cannot accept a reservation request for a private activity on DAY-1 and then again on DAY-3 (DAY-2 might

be fully booked). This negatively impacts the Lodge scheduling the guides, resulting in unsatisfactory service.

3. The pilot / guide rate includes accommodation, all meals, park fees, laundry and all local drinks* - excludes premium imported brands and champagne. *Guides / Pilots / Hosts drinks are only included when they are working i.e. physically hosting their Guests. Any other consumption is for private use / own account, irrespective of number and types of drinks. Must be settled directly in camp before departure.
4. In some cases, the pilot / guide rate **does not guarantee the occupant automatic participation in guest activities**. In addition, the nightly rates for pilot / guide accommodation are priced per person per bed and not per room.
5. Note that the pilot / guide accommodation available at most of our camps is not of the same standard as guest rooms and usually comprises of twin rooms which may be on a shared basis with other pilot / guides. For guaranteed single room use, double guide room rate applies.

INSURANCE

At Ongava Game Reserve it is a condition of travel that guests have travel insurance. Should they not have insurance cover, they will be personally responsible for any costs incurred as a result of a medical emergency or evacuation, as well as any other insurance claim situation such as loss of luggage.

TERMS AND CONDITIONS

Acceptance of the rates constitutes acceptance of these Terms and Conditions.

PAYMENT

All individual bookings are provisional until the requested 25% deposit is received. Payment on confirmed bookings will be taken on credit card details entered during the booking process, within 48 hours of making the reservation. Outstanding balances will be debited from the same credit card at 45-60 days prior to check-in. You will be required to present your card on check-in, for verification of filed credentials.

A maximum of 4 rooms may be booked by any one person for the same dates. Bookings of more than 4 rooms constitute a group reservation. Group rates are strictly subject to availability with separate Terms & Conditions. Please contact reservations@ongava.com for further information.

Payment is to be made into the following bank account, and a copy of the deposit slip is to be emailed to accounts@ongava.com as confirmation of payment.

BANK DETAILS

Ongava Game Reserve (Pty) Ltd
Nedbank, Windhoek, Namibia
Current Account
Account Number: 11000082599
Branch Code: 461617
Swift Code: NEDSNANX

CANCELLATION FEE STRUCTURE

A confirmed booking is immediately accountable for a 25% non-refundable amount of total booking value.

Any Reservation cancelled within the below parameters are liable for :

Cancellation within and more than 4 weeks (28 days and more) before arrival	25% of total booking
Cancellation 3 weeks (21 days inclusive) before arrival	50% of total booking
Cancellation 2 weeks (14 days inclusive) before arrival	75% of total booking
Less than 1 week (7 days inclusive) before arrival	80% of total booking
No show	100% of total booking

Ongava shall also have the right, not more than 60 days prior to arrival and in circumstances where Ongava is in a position to accept another confirmed reservation, to request confirmation of the reservation, within 48 hours of receipt of advice from Ongava either: confirm the reservation in writing, or cancel the reservation.

All cancellations are to reach us by email address reservations@ongava.com No verbal cancellations of reservations are accepted. Cancellation fees are applicable to the entire length of stay and value of the booking.

CHECK IN / OUT POLICY

Check-in time is from 14h00, and check out time is 10h00. These times can be flexible with prior arrangement.

ONGAVA GAME RESERVE RESERVATIONS

reservations@ongava.com

Please feel free to contact us at any time for further details.

